

# [ MANAGED SERVICES ]

From Reactive to Proactive



## Maintenance

**Updates to your systems** and applications are critical to obtaining advanced features and security patches to known problems. These updates can be downloaded and installed on your network overnight so you do not experience any interruption or downtime.

Disk optimization can also be done **during non-working hours** in order to improve a machine's performance and cutback on lag time.

User profiles and settings can be setup or removed remotely so you have the efficiency of an **on-site administrator without the cost.**



## Prevention

By **pro-actively monitoring** PCs, servers, email systems and printers, we can identify issues before it results in a critical data loss.

Monitoring metrics on disk space, bandwidth, email quotas, and hardware enables us to make **recommendations from sound data** regarding your system's performance and future needs for growth.

Using the metrics and monitoring services, we can supply counsel on how to best **budget for your infrastructure needs** in order to meet both performance and financial goals.



## Protection

**Filter undesirable content** and access arriving both internally and externally to your network with a sophisticated firewall administered by iTech Results.

**Backing up your data is paramount** to a disaster recovery plan. Choose from our local, cloud-based or hybrid approach depending on your business's needs.

Spam filtering is an easy way to **thwart unsolicited communication** and viruses to your inbox.

Anti-malware and anti-virus are essential to any computer network. Let us help you stay protected with our **state-of-the-art services** in the cloud.



## Free Consultation

Call today to schedule your free one hour consultation. We begin with a thorough investigation of what your company needs to succeed.

## Other Services

- Remote IT Services
- On-site Support
- Cloud Computing
- Data Backup & Recovery
- Virtualization
- Security Services



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