



[BACKUP & RECOVERY]

Buy a Service Not a Product

Most small and mid-market businesses know that backing up their data is an essential business investment. There are many consumer online backup companies, but the difference between those companies and ours is that with them, you're buying a product that you'll have to manage yourself. With us, you not only get a product, but you get our service as well. We will implement, monitor, and restore data, often without having to come to your location. You will have the peace of mind that your data is secure, and you won't have to figure out how to run restorations yourself during a stressful crisis.

[Features & Benefits]

Ease of Use

Easy Installation and a Quick Start

Set up is fast and easy, and within moments we'll be backing up your files automatically. Initial seeding services enable a fast start for large backup sets without tying up available bandwidth.

Automatic Backups

Schedule your backups to happen whenever you want, as frequently as you want. Initiating a backup manually is easy and takes just a couple of clicks.

Off-site Storage

Our redundant data centers on opposite coasts provide you both data protection and scalability. Your data is stored in two, SSAE 16 Type 2 compliant datacenters. Each has redundant storage, network connections, power and cooling, as well as biometric security and surveillance.

Security

Military-grade encryption

Your data is safe and secure with iTech Results. Every file you back up will be encrypted locally using 256-bit AES encryption and an available private encryption key. Additionally, we employ SSL technology when sending your data over the Internet, adding a second level of security on open networks.

Robust, Flexible Archiving

With the most robust data-archiving settings available in the industry, you can save your customers' historical data as long as you need and meet all of their applicable compliance standards.

Business Grade

Native Plugins for Exchange and SQL

The plugins for Microsoft Exchange and SQL Server are perfect for performing live, secure backups according to Microsoft's best practices. These plugins run seamlessly in the background, so your email and databases remain active and online.

Multiple Revisions

Store an unlimited number of versions of the same file. We'll default to store 30 days of revisions; you can reset it to any number that suits your business needs. You'll always be able to go back to a previous version of your file and never again have to worry about accidentally deleting information from a file or overwriting a file by mistake.

Reporting and Notifications

Know that you're backing up successfully with our logs and reporting. With detailed statistics and information about each file that is backed up or restored, you never have to wonder if your backups really worked.

Manage Local and Offsite Backups

With iTech Results's local backup feature, you can choose which data will be stored online and which data will be saved to local storage right from our portal, eliminating the need for a separate solution for your local-only backups.

Multiple Computer Support

With our online backup service, you can back up a single computer or server, multiple computers, laptops or even multiple offices, all under one account.